# Executive Report 26 April 2017

Councillor Paul Bettison Leader of the Council



## **Executive Meetings**

Two Executive meetings

- 14 March
- 11 April

...... Plus two Executive Committee Meetings



## Transformation Programme

Customer Contact Strategy agreed

- · strong focus on delivering digitally
- common approach to contact with quick access to specialists when needed

Council Support Services implementation plan agreed

- new model based upon strategic and support hubs with departmental business partners
- should deliver around £800,000 in initial savings

# Time Square refurbishment procur

Transformation Programme cont/d

Time Square refurbishment procurement plan agreed

consolidation expected mid 2018

Library IT Procurement plan agreed

• underpins transformation project to enable increased opening and self-service



# Transformation Programme cont/d

ICT & Digital Strategy 2017 - 2020

- · sets out strategic direction
- · key enabler of transformation
  - greater emphasis on digital technology for customers and internal support
  - more flexible working
  - more productive office systems
  - appropriate security



# Children, Young People & Learning

Family Safeguarding Model

- successful bid led by Hertfordshire County Council focussing on new ways of supporting vulnerable families
- Bracknell Forest, Luton, Peterborough and West Berkshire as partners
- £1.9m to be received over 2 years
- key focus on keeping people out of care



# Children, Young People & Learning

Examination & Test Performance in Schools

- review of 2015/16 results
- outcomes generally in line or above national averages
- gap for disadvantaged pupils a concern
- school improvement team restructured to enhance focus



# Planning & Transport

Design Supplementary Planning Document adopted

• sets out design principles for future development

Integrated Transport & Highway maintenance capital programmes agreed

 includes £2.9m of funding secured from Local Growth Fund

## Other Issues

**Emergency Planning** 

- proposals for pan-Berkshire (except Reading) service agreed
- West Berkshire to host

Equality Scheme 2017-2020 agreed

Local Government Ombudsman complaint – no further action response agreed

· safeguarding concerns "without fault"

